ausclimate

Large 35L Dehumidifier

User Manual



YOUR SAFETY IS IMPORTANT TO US. PLEASE ENSURE YOU TAKE NOTE OF THE

INSTRUCTIONS AND WARNINGS OUTLINED IN THIS MANUAL.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised or have been given instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

WARNING: You must not cover this appliance. Covering this appliance presents fire risk and will activate the safety fuse; permanently disabling the unit.

WARNING: Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtains, or any flammable material a minimum distance of 1 metre from the air outlet.

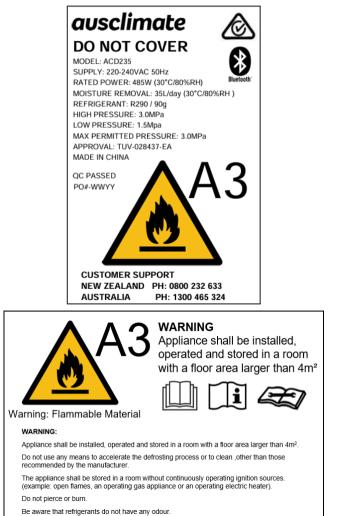
- Use only the voltage specified on the rating label of the appliance.
- Keep all objects at least 1 metre from the front and rear and 200mm from the sides of the appliance.
- This appliance is intended for household use only and not for commercial or industrial use.
- Indoor use only.
- Use this appliance only as described in this manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
- Do not use the appliance if it has been dropped or damaged.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.

General Care and Safety Guide

- Never use the appliance to dry clothes.
- Always unplug appliance when not in use.
- When the appliance has been unpacked, check it for transport damage and ensure all parts have been delivered. If parts are missing or the appliance has been damaged, contact the Customer Services Team.
- Do not use if there are visible signs of damage to the appliance.
- Do not connect the appliance to mains supply until completely assembled and adjusted.
- Ensure hands are dry before handling the plug or main unit.
- Ensure appliance is on a flat, stable, heat-resistant surface.
- Do not operate with cord set coiled up as a heat build up is likely, which could be sufficient to become a hazard.
- Carry out regular checks of the supply cord to ensure no damage is evident
- Do not operate this appliance with a damaged cord, plug or after the appliance malfunctions or has been dropped or damaged in any manner. Take to a qualified electrical person for examination, electrical service or repair.
- Do not twist, kink or wrap the cord around the appliance, as this may cause the insulation to weaken and split. Always ensure that all cord has been removed from any cord storage area and is unrolled before use.
- It is recommended that this appliance is plugged directly into the wall socket. Power boards are not rated to supply power to high wattage appliances.
- A correctly specified, undamaged extension cord may be used with this appliance provided it is used in a safe manner.
- Do not remove plug from power socket until the appliance has been switched off.
- Do not remove plug from power socket by pulling cord; always grip plug.
- Do not place cord under carpet or cover with rugs or furniture. Arrange the cord so it cannot be tripped over.
- Don't place appliance on bedding or on thick & long carpet where the openings may get blocked.
- Switch off and use handle provided when moving
- Do not place appliance close to radiant heat source.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock, fire or damage to the appliance.
- Do not sit on the appliance.
- Do not use abrasive cleaning products on this appliance. Clean with a damp cloth (not wet) rinsed in hot soapy water only. Always remove plug from the mains supply before cleaning.
- Do not operate in areas where petrol, paint or other flammable liquids are used or stored.
- Do not use this appliance in the immediate surrounds of a bath, a shower, or a swimming pool or other liquids.

General Care and Safety Guide

- The appliance must not be immersed in any liquids.
- There are no user serviceable parts installed in the unit.
- Do not place the unit in wardrobes or other enclosed spaces as this may cause fire hazards.
- This unit is not supposed to be used in or around locations where foodstuffs, works of art or delicate articles of science, etc. are stored.
- If your appliance does not work, or is not working properly, contact the place of purchase or the Customer Services Team.
- The unit should be stored in an area where the room size corresponds to the room area as specified for operation.
- The unit should not be stored in a room with continuously operating open flames (for example, an operating gas appliance) or other potential sources.



Always choose a safe location for the dehumidifier, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use. Please follow the below instructions.

WARNING: In order to avoid overheating or fire, do not cover the dehumidifier.

WARNING: Keep all objects at least 1 metre from the front and rear and 200mm from the sides of the appliance.

WARNING: Do not use this dehumidifier with a programmer, separate timer, remote-control system or any other device that switches the dehumidifier on automatically, since a fire risk exists if the dehumidifier is covered or positioned incorrectly.

Ensure dehumidifier is on a flat, stable, heat-resistant surface.

Once the dehumidifier is in a safe operating position and all switches are in the off position, insert the power plug into the mains outlet and switch on.

CAUTION: Ensure the power cord is not tight because if pulled it may partially pull the plug from the socket. A partially inserted plug will overheat the plug and socket and could result in fire.

Leave the appliance to stand for one hour after transport or after the unit has been on its side before connecting it to the mains supply to let the refrigerant settle.

Ensure all external windows and doors are closed before turning on the unit.

Ensure that the water container is positioned correctly.

DEHUMIDIFIER CONTROL PANEL



The Humidity Display features 3 functions:

- 1. When the unit is plugged in, it will indicate the room humidity level.
- 2. When you set the humidity level, it will indicate the humidity that you have selected
- 3. When you program the timer for the unit to turn on and off, it will show the hours set.

OPERATING INSTRUCTIONS

The Power indicator light will turn on when the unit is plugged in regardless of whether the unit is operating or not.

POWER

Press the POWER button once to start operation. Press it again to stop operation.

MODE

This dehumidifier features 3 modes. To switch between the different modes AUTO>CONTINUOUS>SLEEP, press the mode button. The corresponding indicator will light up.

<u>Auto Mode</u>: When the environmental humidity is higher than the set humidity by 3%, the fan will start working and the compressor will start working after 3 seconds. When the environmental humidity is lower than the set humidity by 3%, the compressor will stop and the fan will stop working after 30 seconds.

<u>Continuous Mode</u>: In this mode, the dehumidifier will continue to run on high fan speed.

<u>Sleep Mode</u>: In sleep mode, the target humidity is 60%. After no operation for 10 seconds, the indicator lights (except the sleep mode indicator) and display will turn off. When the room humidity is lower than 57%, the unit will stop working. When the room humidity is higher than 63%, the unit will start working.

In sleep mode, the water tank full alarm will not sound, but the indicator light will be on (red colour) to remind you to empty the tank.

FAN SPEED

Press the FAN SPEED button to set the desired fan speed. It can be adjusted between high speed and low speed.

HUMIDITY SETTING

Press the SETTING button to set the desired humidity level in the room, which can be set from 30% to 80% with 5% intervals.

COUNTDOWN TIMER

Press the TIMER button to put the enter the timer program. Press the HUM button to determine how long before the unit turns off. From 1 to 24 hours. Each press of the button will increase the time by 1 hour. Once the time has elapsed, the dehumidifier will turn off.

If you want to cancel the timer programming, press the TIMER button until the display reads 00.

Note: The programmed time will be cancelled if you turn the dehumidifier off manually.

The programmed time remains unchanged if the machine stops due to water full or during defrosting.

CHILD LOCK

Press and hold the Child Lock button for 3 seconds to lock the functions. The indicator light will be on and you cannot operate any other buttons except this one. Press and hold the button again to remove the lock function. The indicator light will turn off and all buttons will be useable again.

SWING

Pres the swing button to turn on or off the swing function.

THREE COLOUR LIGHTS

The three-colour lights each represent the current ambient humidity.

BLUE: When the ambient humidity is less than 45%, the light will display as blue. GREEN: When the ambient temperature is less than 65%, the light will display as green.

RED: When the ambient humidity is higher than 65%, the light will display as red. It will also display as red if a fault occurs.

AUTO-DEFROST FUNCTION

When the ambient temperature is less than 22° C, the whole machine enters the auto defrost program and the corresponding mode indicator flashes. During defrosting, the compressor will stop working.

TANK FULL INDICATOR

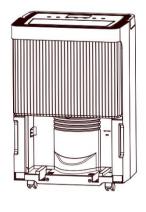
When the water tank is full, the tank full indicator light up, the dehumidifying operation will stop automatically and the buzzer will beep 15 times to alert the user that the water tank need to be emptied.

EMPTYING THE WATER TANK

Lightly press on the sides of the tank with both hands and pull the tank out gently. Discard the collected water and reinstall the water tank.

When replacing the drainage tank, press the tank firmly into place with both hands. If the tank is not positioned properly, the "TANK FULL" sensor will be activated, and the dehumidifier will not operate.

If the drainage tank is dirty, wash it with cold or lukewarm water. Do not use detergent, scouring pads, chemically treated dust cloths, petrol, thinners or other solvents, as these can scratch and damage the tank and cause water leakage





Do not remove the float from the water tank.

The water full sensor will no longer be able to detect the water level correctly without the float and water may leak from the water tank.

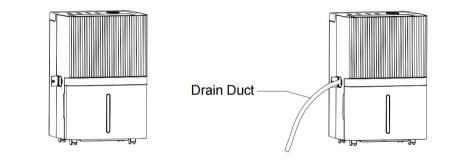
PERMANENT WATER DRAINAGE

It is possible to connect a drainage tube with an inner diameter of 10mm (not supplied) to the appliance for permanent water drainage.

If this option is desired, you will need to purchase a suitable PVC tube from your local hardware retailer (Goldair does not hold tubes as spare parts).

- 1. Connect the drainage hose to the drain spout.
- 2. Place the end of the drainage hose in a drainage outlet. Ensure that the end of the hose is lower than the drain opening, otherwise the water will not drain and flooding may occur.
- 3. Also ensure the water tank is positioned in the unit otherwise the continuous drainage will not operate. It will also catch any overflow.

NOTE: When you no longer wish to use the permanent water drainage, disconnect the drainage tube from the device and water will be collected in tank again.

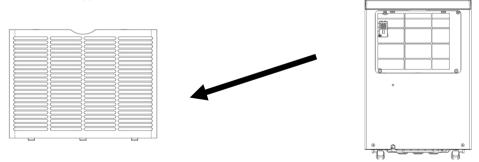


CLEANING THE AIR FILTER

Open the inlet grill and remove the air filter.

Run a vacuum cleaner lightly over the surface of the air filter to remove dirt. If the air filter is exceptionally dirty, wash it with warm water and a mild cleanser and dry thoroughly.

Once completely dry, insert the filter back into the inlet grill and place the inlet grill into the back of the appliance.



WiFi – Downloading and Setting Up APP

This APP is supported only on 2.4GHz Wi-Fi channels. Please ensure your phone is 2.4GHz capable

Note this device will only work within your home WIFI system. This does not operate on 3G or 4G internet connections. You will need a connection to your home Wi-Fi.

Download Ausclimate mobile APP

- Open the APP Store or Google Play on your mobile phone.
- Open 'Search' and enter 'Ausclimate'
- Click 'GET' and begin to download and install.

Once downloaded to your phone open the APP

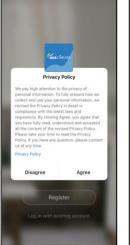
- Tap REGISTER near the bottom of the screen.
- Read and agree to the Privacy Policy.
- Add your email address.
- Tap 'Obtain verification code'

You will then receive an email with a verification code.

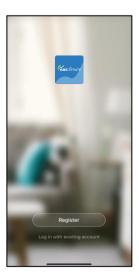
- Enter the verification code from your email.
- Create a password.
- Then tap confirm.

If you haven't received a verification code via email, tap the resend button and when the verification code is received follow above steps.

Your APP is now registered and ready for pairing to your device.







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Pairing APP to Device

The website link below provides details for pairing this appliance with the Ausclimate App. Either scan the QR code below or enter the website into your browser.



Pairing Mode

To connect to the Ausclimate app, you must ensure that your device is in pairing mode, which is when the Wi-Fi icon flashes.

If you want to enable Wi-Fi mode, then:

- Put the device on STAND-BY mode (ON at the wall, but the device is OFF)
- Hold the "Timer" button for around 3 seconds or until the Wi-Fi icon flashes.

Quick Connection

Turn your phone's Bluetooth ON.

- Ensure your device is in Pairing Mode (see instructions above)
- Tap the + on the top right corner to navigate to the main device screen.
- Tap 'Auto Scan' your device will appear. Tap the device and follow the instructions.
- If Quick Connection does not work, follow the manual via the QR Code above.

Care and Maintenance

SAFETY DEVICES

This appliance has two protection devices:

- <u>Resettable Thermal Link</u> this will automatically disconnect the power to the appliance at a pre-set overheat temperature. After cooling down it will reset and power on again. If this occurs, investigate what is causing the appliance to overheat.
- <u>Thermal Fuse</u> this disconnects the appliance permanently in case of overheating. (It is non resettable).

CARE AND CLEANING

- The dehumidifier requires regular cleaning to ensure trouble free operation:
- Unplug the dehumidifier from the mains supply before cleaning.
- Ensure that the dehumidifier has been allowed to cool down completely before cleaning.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.
- Use a damp cloth (not wet) to wipe the exterior of the dehumidifier to remove dust and dirt.
- Never use solutions such as petrol, thinners or polishing agents.
- Ensure the dehumidifier is dry before plugging back into the mains supply.

PROOF OF PURCHASE

To receive warranty retain receipt as proof of purchase. (Refer to back of booklet).



SUPPORT AND TECHNICAL ADVICE Ausclimate – New Zealand Ausclima Monday – Friday 8am-5pm Monday – Frid

Ausclimate – Australia Monday – Friday 8am-5pm Phone 1800 122 100

TROUBLESHOOTING

Problem	Possible Cause	Solution
The unit doesn't operate	Has the power cord been disconnected?	Plug the power cord into the outlet.
	Is the tank full indication lamp blinking? (The tank is full or in a wrong position.)	Empty the water in the drainage tank and then reposition the tank.
	Is the temperature of the room above 35°C or below 5°C?	The protection device is activated and the unit cannot be started.
The dehumidifying	Is the air filter clogged?	Clean the air filter as instructed under "Cleaning the dehumidifier".
function doesn't work	Is the intake duct or discharge duct obstructed?	Remove the obstruction from the discharge duct or intake duct.
No air is discharged	Is the air filter clogged?	Clean the air filter as instructed under "Cleaning the dehumidifier".
	Is the unit tilted or unsteady?	Move the unit to a stable, sturdy location.
Operation is noisy	Is the air filter clogged?	Clean the air filter as instructed under "Cleaning the dehumidifier".

Troubleshooting

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SCAN HERE FOR HELP

www.ausclimate.com.au www.ausclimate.co.nz

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Two Year Warranty

Thank you for purchasing this Ausclimate product. Your product is warranted against faults and manufacture when used in normal domestic use for a period of **two years**. In non-domestic use Ausclimate limits the voluntary warranty to **three months**.

Ausclimate present consumers with the option of extending their warranty by a **further two years** to a total warranty period of **four years**, if the unit is registered on the Ausclimate website.

Ausclimate undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period.

This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than a qualified electrical service technician.

PLEASE KEEP YOUR RECEIPT AS THIS WILL HELP VERIFY YOUR WARRANTY.

The benefits given to you by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

Ausclimate – New Zealand CDB Media Ltd. PO Box 100-707 N.S.M.C Auckland

Phone 0800 232 633 www.ausclimate.co.nz Ausclimate – Australia CDB Goldair Australia Pty PO Box 574 South Morang Victoria, 3752

Phone 1800 122 100 www.ausclimate.com.au

Ausclimate Two Year Warranty (IMPORTANT: Please complete and retain this warranty card)				
Name				
Address				
Place Of Purchase	Date Of Purchase			
Name Of Product	Model Number			
Attach a copy of the purchase receipt to this warranty card				

Due to continual design improvements, the product illustrated in this User Manual may differ slightly from the actual product.

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Australia PO Box 574, South Morang, Victoria, 3752 www.ausclimate.com.au New Zealand PO Box 100707, North Shore Mail Centre, Auckland, 0745 www.ausclimate.co.nz